

What to do:

- Write an e-mail or contact your local sales representative or the CERATIZIT support centre directly.
- Upon request you will receive our specially developed RESTORE service box for the safe transport of your tools, including the regrinding order form to ensure uncomplicated order handling.
- After filling the RESTORE service box, simply call the service number or send an e-mail
- At the latest on the following working day, the authorised parcel service will collect the service box. We will, of course, cover the costs for the return of your tools.
- Upon arrival your tools will be checked in our regrinding centre in order to find out if or to what degree they can be reground. If it is not possible to regrind a tool, it will be returned to you without being reground.
- Your tools will be ground to manufacturer's standard and coated if required. All reground tools are subject to strict quality control by qualified employees before they are dispatched. Upon request we will enclose a measurement report.



After completion of the regrinding service you will receive your tools back in the original CERATIZIT packaging. The standard delivery time is 15 working days. Your tools will be returned according to the conditions agreed with you.

Any questions? Feel free to contact us!
E-mail: restore@ceratizit.com

